

Surveillance assistance service

Independence and safety for senior



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New: Relative person of senior is involved in the assistance

ASSISTANCE SERVICE FOR SENIOR AND FAMILY

Surveillance assistance service InspectLife was designed to help seniors **keep their independence and to promote safety**.

It is dedicated mainly to **active seniors and their relatives**.

It helps to notify trained employees of assistance service who are able to provide help in case of emergency or health state deterioration.

Senior simply pushes emergency button or automatic emergency notification is launched.

Family member has opportunity to get actual information and provide help.

TOOL FOR CAREGIVERS

Surveillance assistance service InspectLife can serve as **effective tool for providing care to seniors**.

Service should help to guarantee higher safety of seniors and more effective work of employees who provide care to seniors.

Main components of the service for providers are:

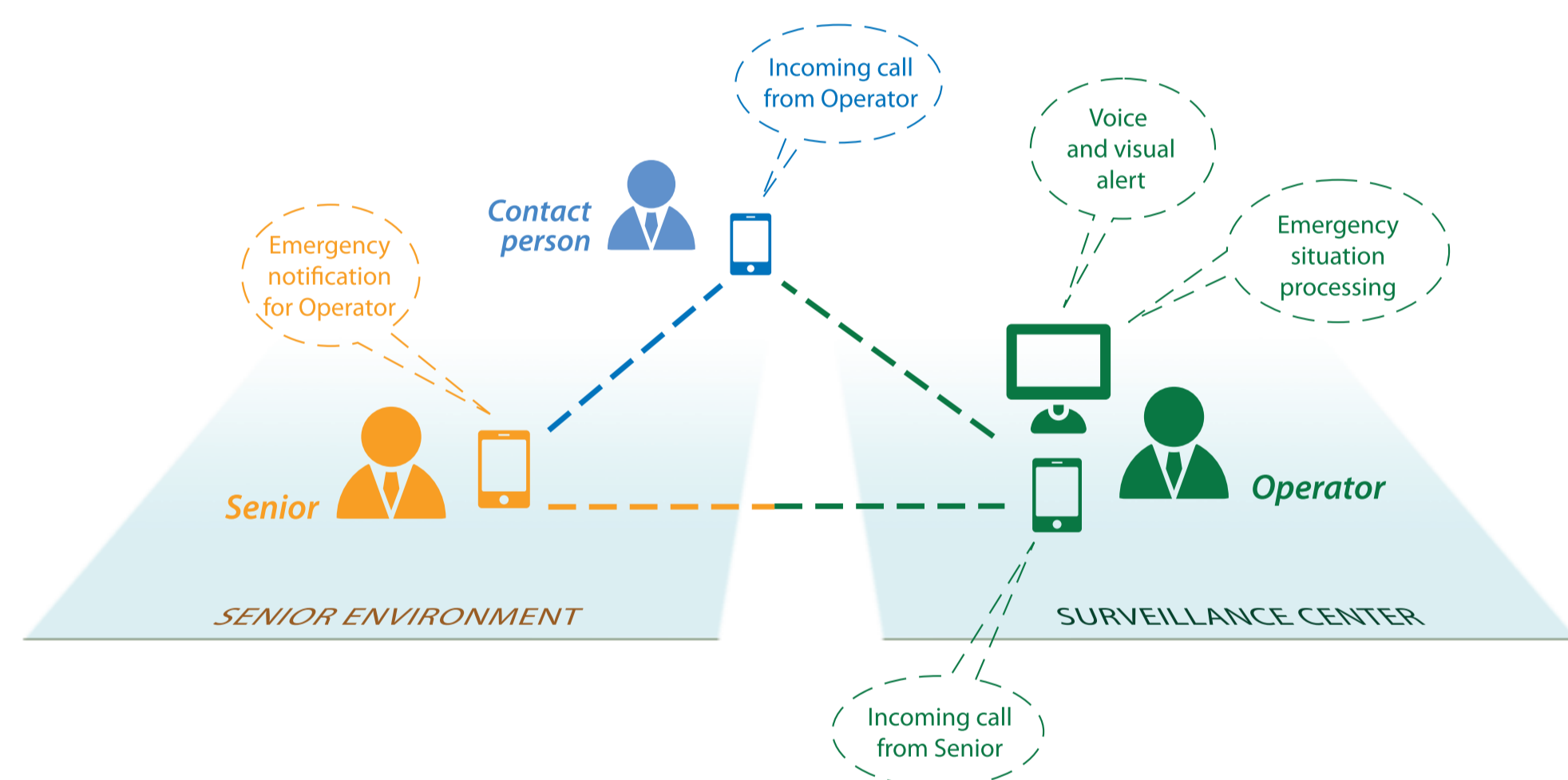
- continual monitoring of senior's (surveillance device) status
- determination of actual information about senior which could be useful for necessary help
- providing of administrative support during assistance

System is **designed for** homecare agency, provider of surveillance assistance services and surveillance center.

TYPICAL SITUATION

Senior has a health problem or feels to be in danger

1. Senior reports emergency situation by pushing emergency button on surveillance device.
2. Assistance service operator is immediately notified about new event.
3. Operator solves the event with the help of actual information. Operator can call to 1) senior and find out what his/her actual situation and needs are, or 2) contact person, or 3) Integrated Rescue Service.
4. Operator evaluates and closes the event.



AVAILABLE DEVICES



Senior telephone Aligator

Advantages:

- Large keyboard and display letters
- Simple stand for battery charging and long battery life



Surveillance assistant Lola

Advantages:

- Small size
- Loud speaker
- Precise localization
- Possible fall detection
- Exit of safety zone detection



Senior phone with SOS bracelet

Advantages:

- SOS button
- Waterproof SOS bracelet – emergency call after pushing button
- Large keyboard and display letters

CUSTOMIZED SERVICE

Basic components

- Continuous professional service of surveillance center.
- Emergency button.
- Automatic detection of low energy of surveillance device.
- Automatic detection of lost connection.

Optional components

- Automatic detection of possible fall (specific devices only).
- Automatic detection of entry/exit of safety zone (specific devices only).
- Access to actual location and situation of the senior (for relative person of a senior).

SAFETY LEVELS OF ASSISTANCE

Standard level of safety is suitable for senior who lives alone and who moves mostly in the vicinity of his/her house (is going shopping or for mail to the post office). For the surveillance center it is beneficial to know the actual location of the senior.

Comfort safety level is suitable for senior who lives alone and who would like to speak regularly with a social assistant on phone.

